

Terms and Conditions for The Eye Doctors

Effective Date: January 20, 2025

Welcome to The Eye Doctors. By accessing and using our services, website, or any other related platforms, you agree to comply with and be bound by the following Terms and Conditions. Please read these Terms carefully before using our services. If you do not agree with these Terms, please refrain from using our website or services.

1. Acceptance of Terms

By accessing or using any part of our website or services, you agree to be bound by these Terms and Conditions, along with our Privacy Policy. If you do not agree to these terms, you may not access or use our services.

2. Services Provided

The Eye Doctors provide a variety of optometry and eye care services, including but not limited to eye exams, prescription glasses and contacts, treatment for eye conditions, and other related services.

We reserve the right to modify, suspend, or discontinue any of our services at any time without prior notice.

3. Eligibility

To use our services, you must be at least 18 years old or have the legal capacity to enter into a binding agreement. If you are under 18, you must have permission from a parent or guardian to access our services.

4. User Account

To schedule appointments or access certain services, you may be required to create an account. You agree to provide accurate, complete, and up-to-date information when creating your account. You are responsible for maintaining the confidentiality of your account information and for all activities under your account.

5. Appointments and Cancellations

- **Appointment Scheduling:** You may schedule appointments through our website or by contacting our office directly. All appointments are subject to availability.
- **Cancellations:** If you need to cancel or reschedule an appointment, we ask that you provide at least 24 hours' notice to avoid cancellation fees (if applicable). Cancellations or no-shows may result in charges or a restriction on future appointments.

6. Payment and Billing

- **Payment Methods:** We accept various forms of payment for services, including cash, credit/debit cards and insurance. All payments must be made in full at the time of service unless otherwise agreed upon.
- **Insurance:** If you are using insurance to cover your visit, you are responsible for ensuring that your insurance covers the services provided. Any co-pays or out-of-pocket expenses will be due at the time of service.
- **Refunds:** Refunds for services or products may be issued at our discretion, subject to applicable refund policies.

7. Intellectual Property

All content on our website, including text, images, logos, graphics, and other materials, are the property of The Eye Doctors and are protected by copyright, trademark, and other intellectual property laws. You may not use, copy, modify, or distribute any content without our express written permission.

8. Prohibited Activities

You agree not to engage in any of the following activities:

- Attempting to gain unauthorized access to any part of our website, accounts, or services.
- Using our services for any unlawful or fraudulent purposes.
- Interfering with or disrupting the operation of our website or services.
- Violating any applicable local, state, or federal laws in connection with your use of our services.

9. Privacy

Your use of our services is also governed by our Privacy Policy, which outlines how we collect, use, and protect your personal information. By using our services, you agree to the terms outlined in our Privacy Policy.

10. Limitation of Liability

To the fullest extent permitted by law, The Eye Doctors shall not be liable for any indirect, incidental, special, or consequential damages, including but not limited to loss of data, personal injury, or loss of business opportunities, arising from the use or inability to use our services, even if we have been advised of the possibility of such damages.

Our total liability to you for any claim arising out of or relating to these Terms and Conditions will not exceed the amount you have paid to us for the specific service or product in question.

11. Indemnification

You agree to indemnify and hold harmless The Eye Doctors, its affiliates, employees, agents, and contractors from any claims, damages, losses, liabilities, and expenses (including legal fees) arising from your violation of these Terms and Conditions or your use of our services.

12. Third-Party Links

Our website may contain links to third-party websites or services that are not owned or controlled by The Eye Doctors. We are not responsible for the content, privacy practices, or terms of use of any third-party sites. You access third-party websites at your own risk.

13. Amendments to Terms

We reserve the right to modify or update these Terms and Conditions at any time. Any changes will be posted on this page, and the effective date will be updated accordingly. We encourage you to review these Terms periodically for any changes. Your continued use of our services after any modifications indicates your acceptance of the revised Terms.

14. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of the jurisdiction in which The Eye Doctors operates. Any disputes related to these Terms will be resolved in the competent courts located within that jurisdiction.

15. Text Messages, Email Communications, & Opting In or Out

By opting in to receive text messages from us or when sending us an initial SMS or text message, you agree to receive text messages from The Eye Doctors, that may include appointment or product reminders, marketing information, or other communications. If you provided your phone number in the course of seeking, receiving, or paying for HIPAA-covered health care services in making an appointment or filling a vision prescription then we do not use that phone number to send you text messages for marketing, as defined by federal health care law, without your express authorization or unless as otherwise permitted by federal or another law. You also represent that you are the owner or authorized user of the mobile device or account you use. You'll be responsible for all messaging and data charges that may apply. You can opt out of receiving text messages from The Eye Doctors by texting "STOP" from the mobile device that receives the SMS messages. You can also contact us at info@theeyedoctors.com. If you provide us with your email address and opt-in to receive emails you agree to receive e-mails from The Eye Doctors, which also may include appointment or product reminders, marketing information, or other communications. You represent that you are the owner or authorized user of the email or account you use, and you'll be responsible for any data or provider charges that may apply. You can opt out of receiving emails from The Eye Doctors by using the managing preferences in the email. You can also contact us at info@theeyedoctors.com

16. Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us at:

The Eye Doctors

Phone: 703-569-6363

Email: info@theeyedoctors.com

Address: 8350 Traford Lane Springfield, VA 22152

By using our website or services, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

